

Conflict management Seminar

Seminar for executives with Kasparconsulting (2 days)



Where people work together conflicts happen. Conflicts arise because different personalities with different views come together. Some conflicts are the needed "spice" and resolve themselves once the necessary clarification process is over. Other conflicts escalate and lead to greater damage.

Leaders often wait too long before they intervene in conflict situations. It is however a crucial leadership skill to decrease a conflict, before it is "too late". The conflict management seminar by Kaspar-Consulting equips executives with the essential conflict management skills and tools, so they are able to intervene in the right way and at the right time.

For your success in in day-to-day business!

Content

- Sources of conflicts/ Conflict situations
- Personal conflict style: analysis, training, modification
- Handling of different conflict situations
- How can conflicts escalate - When and how can we stop this escalation?
- High impact conflict resolution instruments
- The battle is over! New ways with the help of conflict mediation

Objectives

Participants learn to recognize conflict situations early and are able to react adequately and in a reasonable time frame with effective tools and techniques

Special

Participants do not only get equipped with the theoretical foundations of effective conflict management. They also have the opportunity to work through current conflict situations and share experiences of conflict and conflict management.

Methods

Short lectures, individual- and group work. Processing of practical conflict situations. Role-play of typical or personal conflict situations and reflection. The "concept of escalations" by F. Glasel serves as a theoretical framework as well as principles of conflict management, which have for example been established by the Swiss Chamber of Commercial Mediation.



Trainer Profile

Philip A. Hofstetter is a passionate executive coach, consultant, facilitator and trainer. He delivers 1:1 executive coaching, leads team-building retreats, runs neuroleadership training sessions and consults for global companies as part of large leadership development and culture change programs in English, German, French and Spanish.

As a lawyer (Master of Law), having trained both in Canada and Switzerland he knows conflicts from different perspectives and the importance of effective conflict management. He regularly moderates and mediates complex conflicts and as a trainer and lecturer he delivers programs on the topic of conflict, negotiation and mediation to a diverse audience in different formats.

Tailored Conflict Management Seminars

Please let us know what your specific requirements (location, scope, participants) and learning objectives for the seminar are and we will be happy to provide you with a free quote!

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